#### STATE OF ARIZONA FILED

# STATE OF ARIZONA

SEP 2 4 1997

DEPARTMENT OF INSURANCE

DEPT. OF INSURANCE

| In the Matter of                  | ) Docket No. 97A-163 |
|-----------------------------------|----------------------|
| CONTRACTORS BONDING AND INSURANCE | )                    |
| COMPANY, NAIC #37206,             | ) CONSENT ORDER<br>) |
| Respondent.                       | )                    |
|                                   | 3                    |

Examiners for the Department of Insurance (the "Department") conducted a market conduct examination of Contractors Bonding and Insurance Company ("CBIC"). The Report of Examination of the Market Conduct Affairs of CBIC alleges that CBIC has violated A.R.S § 20-400.01.

CBIC wishes to resolve this matter without formal proceedings, admits to the following Findings of Fact, and consents to the entry of the following Conclusions of Law and Order.

## FINDINGS OF FACT

- 1. Respondent is authorized to transact property and casualty insurance pursuant to Certificates of Authority issued by the Director.
- 2. The Examiners were authorized by the Department to conduct a market conduct examination of Respondent. The on-site examination was concluded on February 29, 1996.
- 3. The Examiners reviewed 642 of the 21,411 bonds issued to Arizona principals from January 1, 1991 through December 27, 1995, and found that CBIC issued 31 bonds (5%) at rates other than the rates filed with the Department by ABC. These bonds were issued at the rates in effect at the time rates were quoted, rather than at the time the bonds were issued.

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### CONCLUSIONS OF LAW

- 1. By issuing bonds at premiums not consistent with its filings made pursuant to A.R.S. § 20-385, CBIC violated A.R.S. § 20-400.01(A).
- 2. Pursuant to A.R.S. §§ 20-220 and 20-400.03, grounds exist for the entry of the following Order.

#### ORDER

#### IT IS HEREBY ORDERED THAT:

- 1. CBIC shall cease and desist from issuing bonds at premiums other than those determined pursuant to its filed rates and rules.
- 2. Within sixty (60) days of the filed date of this Order, CBIC shall submit for the approval of the Director a plan for corrective action to ensure that bonds will be issued at the rates in effect at the time of issuance, rather than the rates in effect at the time of quotation.
- 3. CBIC has refunded the amount of \$878.00 to the 16 principals who were charged higher premiums than those determined pursuant to CBIC's filed rates and rules.
- 4. The Department shall be permitted, through authorized representatives, to verify Respondents have fully complied with all requirements of this Order, and the Director may separately order Respondents to comply.
- 5. Respondents shall pay a civil penalty of \$1,500 to the Director for remission to the State Treasurer for deposit in the State General Fund in accordance with A.R.S. §20-220(B). The civil penalty shall be provided to the Market Conduct Examination Division of the Department prior to the filing of this Order.

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6. The March 1, 1996 Report of Examination, to include any objections to the Report by CBIC, shall be filed with the Department.

DATED at Phoenix, Arizona this 24 day of September, 1997.

John A. Greene Director of Insurance

#### CONSENT TO ORDER

- 1. Respondent Contractors Bonding and Insurance Company has reviewed the foregoing Findings of Fact, Conclusions of Law, and Order.
- 2. Respondent admits the jurisdiction of the Director of Insurance, State of Arizona, admits the foregoing Findings of Fact, and consents to the entry of the Conclusions of Law and Order.
- 3. Respondent is aware of its right to a hearing, at which it may be represented by counsel, present evidence and cross-examine witnesses. Respondent irrevocably waives its right to such notice and hearing and to any court appeals related to this Order.
- 4. Respondent states that no promise of any kind or nature whatsoever was made to it to induce it to enter into this Order and that it has entered into this Order voluntarily.
- 5. Respondent acknowledges that the acceptance of this Order by the Director of Insurance, State of Arizona, is solely to settle this matter against it and does not preclude any other agency or officer of this state or its subdivisions or any other person from any other civil or criminal proceedings, as may be appropriate now or in the future.

| 6. <u>Steven A</u>      | . Gai | nes |             | who  | holds     | the  | office | of   |
|-------------------------|-------|-----|-------------|------|-----------|------|--------|------|
| President               |       | of  | Respondent, | . is | authorize | d to | enter  | into |
| this Order for it and o | n its | beh | alf.        |      |           |      |        |      |

Contractors Bonding and Insurance Company

7-8-97 Date

By:

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Steven A. Gaines, President

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COPY of the foregoing mailed/delivered 24th day of September , 1997, to: Charles R. Cohen Deputy Director Gregory Y. Harris Executive Assistant Director Erin H. Klug Chief Market Conduct Examiner Mary Butterfield Assistant Director Life & Health Division Deloris E. Williamson Assistant Director Rates & Regulations Division Gary Torticill Assistant Director and Chief Financial Examiner Corporate & Financial Affairs Division Cathy O'Neil Assistant Director Consumer Services Division John Gagne Assistant Director Investigations Division Terry L. Cooper Fraud Unit Chief

DEPARTMENT OF INSURANCE 2010 North 44th Street, Suite 210 Phoenix, AZ 85018

Steven A. Gaines, President Contractors Bonding and Insurance Company P.O. Box 9271 Scattle, Washington 98109-0271

